



THE MALAYSIAN
WATER ASSOCIATION

MWA MASTERCLASS LECTURE SERIES 2/2020

THE WATER RESTRUCTURING JOURNEY

WAY FORWARD & KEY SUCCESS FACTORS

DATE 25 February 2020 (Tuesday)
TIME 9:00 am - 1:00 pm
VENUE The Malaysian Water Association
No 24, Ground Floor, Jalan Sri Hartamas 8
Taman Sri Hartamas, 50480 Kuala Lumpur

CPD HOUR
APPLIED



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Who Should Attend

- State Government Officials / Economic Planning
- Water Companies, Manufacturers, Financial Institutions
- Consultants and Contractors
- Water Professionals and Senior Financial Officers
- Academics and Young Water Professionals
- Members of Malaysian Water Association
- Members of Water NGOs

www.mwa.org.my



YBhg. Dato' Teo Yen Hua

advisor for the water series of Informa Markets Malaysia

was appointed as the first Chief Executive Officer of the National Water Services Commission (SPAN) on 1 March 2007 and held the post until 31 August 2014. Prior to that, he served for more than 32 years in the Malaysian civil service in several ministries namely Ministry of Finance, Ministry of Trade and Industry, Ministry of Primary Industries, Ministry of Education, and Ministry of Energy, Water and Communications (MEWC). He last held the position of Deputy Secretary-General responsible for the Energy and Water Sectors of the MEWC before joining SPAN. SPAN is the regulating body formed by the Malaysian Government to enforce the Water Services Industry Act 2006 for Peninsula Malaysia and Federal Territory of Labuan. He played a significant role in the restructuring of the Malaysian water services industry. Water supply services were under various state governments but with the new law, they are now under federal jurisdiction and regulated by SPAN since 2008.

He holds a BA Economics degree (honors) from University of Malaya and an MBA with Advanced Certificate in International Business from New Hampshire College, USA.

Currently, he sits on the Board of Directors of Selangor Water Management Authority (LUAS) and appointed as a trustee for the Education Foundation of Malaysian Rubber Gloves Manufacturers' Association (MARGMA). He is one of the members of the Disciplinary Committee of the Malaysian Bar Council. He was appointed as an advisor for the water series of Informa Markets Malaysia since 2015.

TENTATIVE PROGRAMME

9:00 AM – ARRIVAL OF PARTICIPANTS & LIGHT REFRESHMENT

9:30 AM – OPENING REMARKS BY MWA

9:40 AM – THE WATER RESTRUCTURING JOURNEY "WAY FORWARD & KEY SUCCESS FACTORS"

(WITH AUDIENCE PARTICIPATION AND Q&A)

12:00 PM – END



THE WATER RESTRUCTURING JOURNEY

WAY FORWARD & KEY SUCCESS FACTORS

Malaysia has been implementing a program of reform to change the way water supply and sewerage services are managed across the country for over a decade. While our water reform journey is far from finished, our experience had been a good model for other countries as they tackle their own water management challenges. The water reform we see has been an evolving journey, striving to create a water services industry that is technically, economically, socially and environmentally sustainable, that provides a secure basis for Malaysia's water future.

Malaysia's own experience in implementing water reform has shown that reform is evolving and takes time. Along the way, governments have had to deploy a range of tools to drive changes: innovative policy, financial incentives, improved information, reformed institutions and new regulatory rules and expectations. Over the past couple of years, climate change, pollution, water disruption and drought has played a role in both catalysing and testing reform.

In spite of these reform development, the MWA feels that there are many stakeholders – decision makers, politicians, water industry players, young water professionals and consumers at large who are still somehow ignorant about many aspects of the Malaysia's Water Reform national objectives and agenda and of the way forward.

This Masterclass outlines the need and drivers for water reform, identifies the key areas transformed and provides some insights on the pathway to implementation. Hopefully, this report will inform, educate and provoke new thinking and discussion from the participants and win their buy-in and continuous support for the water transformation journey.

Some highlights and take-aways from the Masterclass:

- The drivers for reform and Developing a national water reform agenda
- Reform priorities and enablers
- Reforming pricing of water services
- Modernising institutional arrangements
- Ensuring community and stakeholder engagement
- Improving water information and knowledge
- Reflections on Malaysia's water reform journey
- Key Success Factors and Way Forward



THE MALAYSIAN WATER ASSOCIATION

**REGISTRATION
FORM**

MWA MASTERCLASS LECTURE SERIES 2/2020

TALK ON "THE WATER RESTRUCTURING JOURNEY - WAY FORWARD & KEY SUCCESS FACTORS"

Date: 25 February 2020 / **Venue:** MWA, No. 24, Ground Floor, Jalan Sri Hartamas 8

Taman Sri Hartamas 50480 Kuala Lumpur **Tel:** 603-62012250/9521 **Fax:** 603-62015801

**Please register with full payments before/by
21 February 2020 to:**

The Malaysian Water Association
No. 24 Second Floor, Jalan Sri Hartamas 8
Taman Sri Hartamas, 50480 Kuala Lumpur

CATEGORY	PRICE
Members	RM 50.00
Non-Members	RM 65.00

1 PARTICIPANTS DETAILS

NAME 1	:	_____
MEMBERSHIP NO.	:	_____
DESIGNATION	:	_____
E-MAIL	:	_____
NAME 2	:	_____
MEMBERSHIP NO.	:	_____
DESIGNATION	:	_____
E-MAIL	:	_____
ORGANISATION & ADDRESS	:	_____
	:	_____
	:	_____
MOBILE & OFF. NO.	:	_____

2 PAYMENT DETAILS

Enclosed is our cash/cheque/LO, No. _____ for
RM _____

issued in favour of "THE MALAYSIAN WATER ASSOCIATION".

ACCOUNT NO: 277-0001-3651 (Hong Leong Bank Berhad)

Terms & Conditions

- Registration will only be confirmed upon receipt of full payments.
- No cancellation and refund are allowed, Substitution of participant(s) is allowed with no additional charges, provided that MWA must be notified in writing of the substitution.
- Transportation is by own arrangement.

Disclaimer

- MWA reserves the right to change the venue, speakers, and reschedule or cancel the event whenever deemed necessary. We shall inform the participant(s) in any changes arise. MWA also reserves the right to make alternative arrangements without prior notice should it be necessary to do so. Upon signing the registration form, you are deemed to have read and accepted the terms and conditions.

Authorised Signature

Date & Org.'s stamp